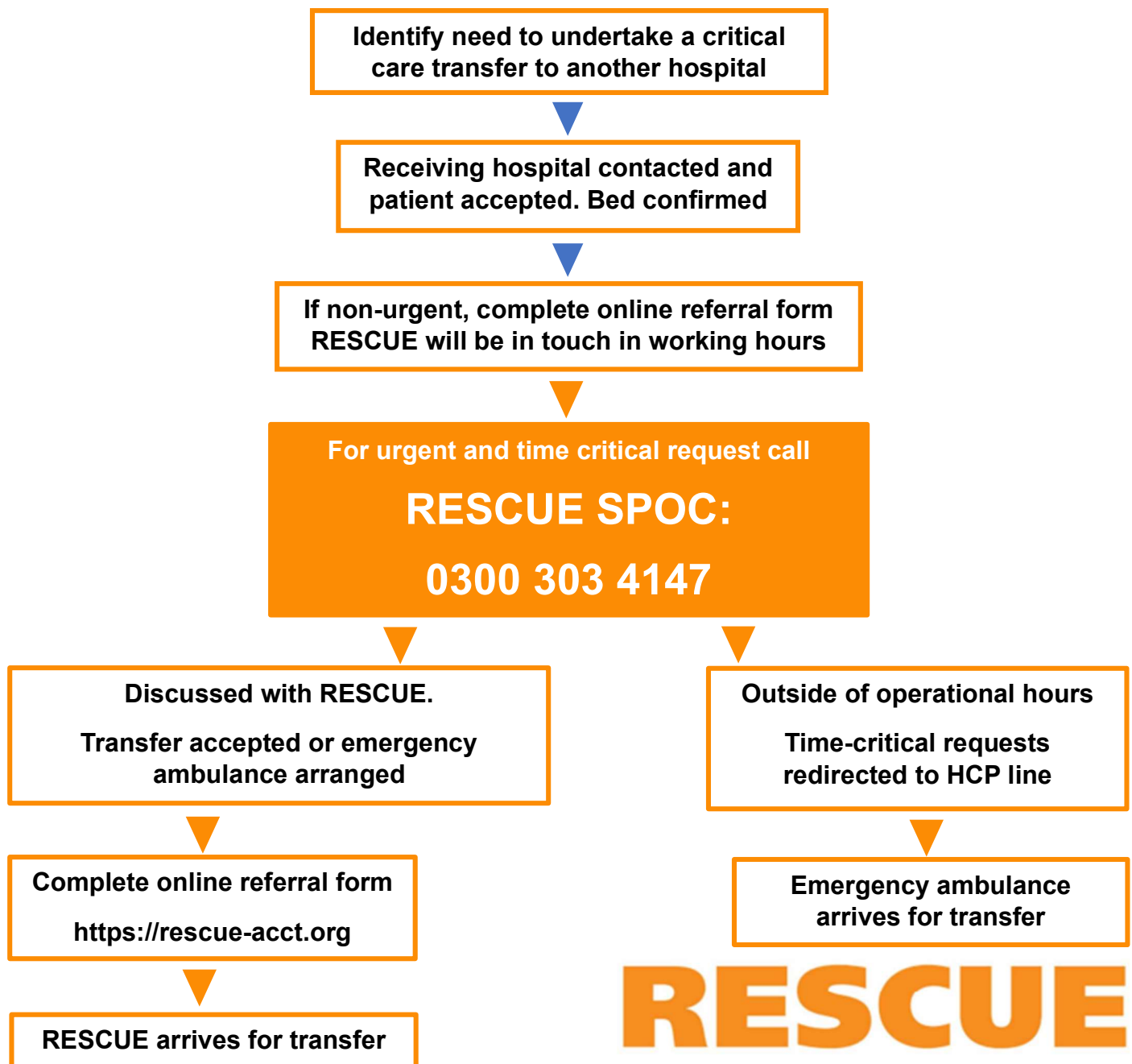**0300 303 4147**

Or visit the site at

https://www.rescue-acct.org

Single Point of Access (SPOC) number for HCP use only, do not share with the public

Adult Critical Care Transfer Service

Arranging an ambulance for a critical care patient transfer

Identify need to undertake a critical care transfer to another hospital

▼

Receiving hospital contacted and patient accepted. Bed confirmed

▼

If non-urgent, complete online referral form RESCUE will be in touch in working hours

▼

For urgent and time critical request call

RESCUE SPOC:

0300 303 4147

Discussed with RESCUE.

Transfer accepted or emergency ambulance arranged

▼

Complete online referral form

https://rescue-acct.org

▼

RESCUE arrives for transfer

Outside of operational hours

Time-critical requests redirected to HCP line

▼

Emergency ambulance arrives for transfer

RESCUE

Adult Critical Care Transfer Service

0300 303 4147

Or visit the site at

https://www.rescue-acct.org

RESCUE
Adult Critical Care Transfer Service

Adult Critical Care Transfer Service

Accessing the online referral form

To access referapatient to send your transfer referral and patient details.

A log in or account with referapatient in not required.

Visit RESCUE website:

https://rescue-acct.org

Healthcare professional can access our **Referral Form**   ◄ **Click here**

To have a clinical discussion about a transfer request or to check availability of the team please contact the team on duty (10:30 – 23:00) **0300 303 4147***

*Please note this number is for clinical staff to contact the Adult Critical Care Transfer Service ONLY.

referapatient

This opens the referral for referrals to RESCUE

National Adult Critical Care Transfer Service Network
ACCTS (South East)
Adult Critical Care Transfer Service

Please review the whole form before starting. Press TAB to move to the next field.

What type of transfer referral is this?*
Escalation of care

Urgency*
Non-Urgent

Select EMERGENCY for time critical referrals and NON-URGENT for planned referrals.

What is the patient's first name?*
Unknown

You may not know the first name so it's OK to enter a placeholder name e.g Foxtrot.

What is the patient's last name?*
Unknown

You may not know the last name so it's OK to enter a placeholder name e.g Delta.

Date of Birth*
01   01   1900

You may not know the date of birth so it's OK to enter 01/01/1900.

Age
124

Automatically calculated.

Gender*
Select

Medical record number*

NHS Number*
0000000000

This can't be left blank.The NHS number is very helpful (we receive lots of referrals using names like Foxtrot Delta with a date of birth of 01/01/1900). If you don't know the NHS number enter 0000000000.

Patient's address*

Please include postcode and home telephone number.

0300 303 4147

Or visit the site at

https://www.rescue-acct.org

RESCUE
Adult Critical Care Transfer Service

Adult Critical Care Transfer Service

What patient transfers are included?

All transfer requests must be for adult patients and non-time critical (i.e. suitable for a four hour response)

➜ Escalations of care—to ICU/HDU

➜ Referral to specialty services

➜ Transfers of level 2/3 patients between facilities

➜ Repatriation of patients from ICU to their home Trust (ICU-ICU or ICU-Ward)

➜ Long distance road transfers

The service within Thames Valley & Wessex operates 10:30 to 23:00

Where do we accept transfers from?

➜ Intensive Care Units

➜ High Dependency Units

➜ Emergency Departments

➜ Operating Theatres

➜ Wards

➜ Speciality areas (gynae, renal, cardiac etc.)

➜ Private Facilities (providing NHS care or referral to NHS ICU/HDU)

Unsure?

Call us and ask, we are here to help!

0300 303 4147

https://rescue-acct.org

RESCUE
Adult Critical Care Transfer Service

Adult Critical Care Transfer Service

Types of critical care transfers and urgency

	Definition	Timescale	National Framework for Inter-Facility Transfers Category
Time critical	A patient requiring transfer to specialist care for immediate (within 1 hour of arrival) life, limb or sight-saving intervention	As soon as possible Arrival in receiving hospital within 4 hours of referral	IFT category 2
Urgent	A patient requiring transfer for ongoing time-sensitive management	Arrival in receiving hospital in 4 to 12 hours	IFT category 3 and some 4
Planned	A patient requiring transfer for elective intervention or ongoing care	Arrival in receiving hospital in12 to 48 hours	IFT category 4 and those outside the categorisation